HP Deskjet 6840 Maintenance

In this guide, we're going to help you clean...

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INTRODUCTION

In this guide, we're going to help you clean your HP Deskjet 6840 so that it keeps on printing the documents you need and the photos you love!

🔧 TOOLS:

[Macro Bit Set](#) (1)
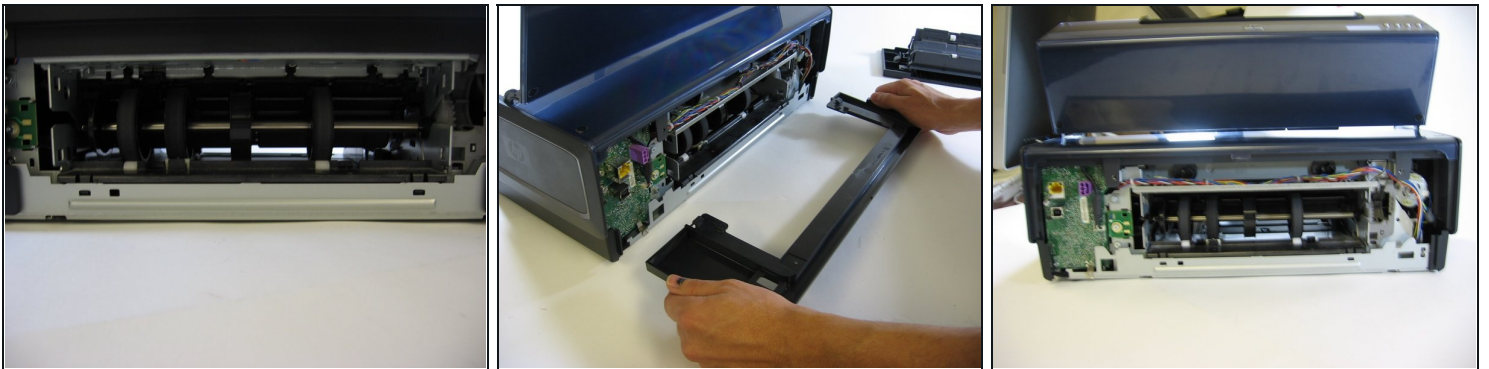**2mm Hex Screwdriver**

Step 1 — General Device

- Turn the printer so the back of it is facing you.

Step 2

- Use two fingers to simultaneously press the two grooves on the back of the printer down and in.

ⓘ This will release the panel from the printer.

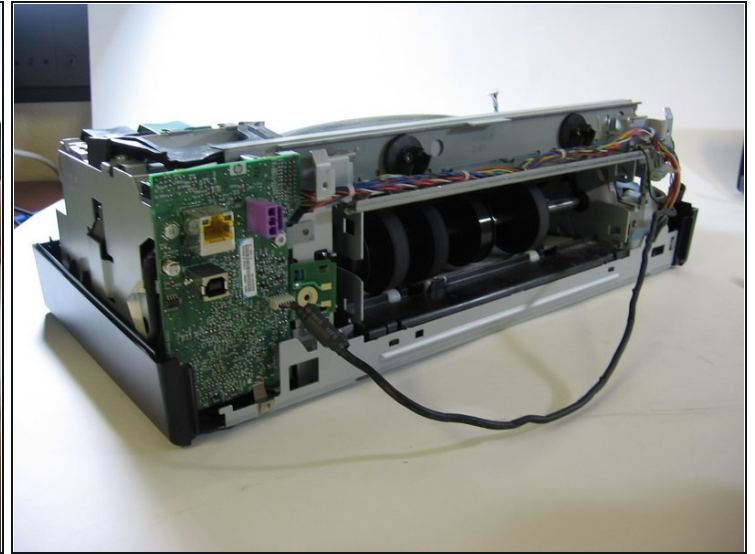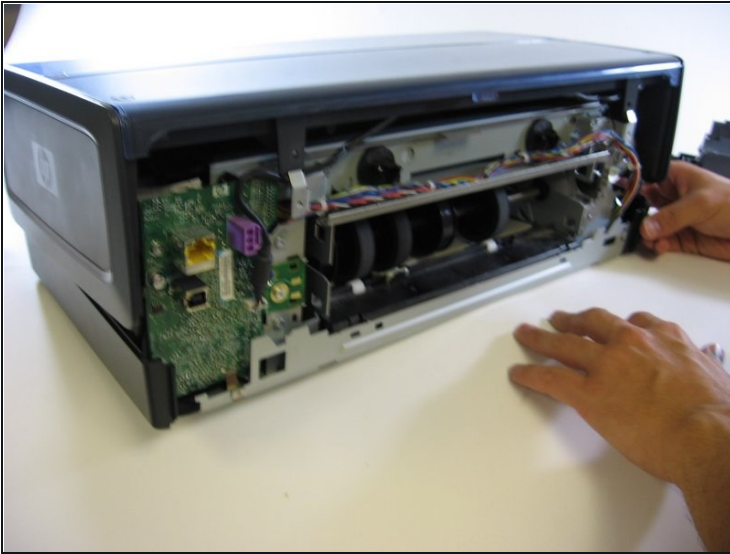- Pull the panel off of the printer.

Step 3

- Use a screwdriver to remove each visible screw.

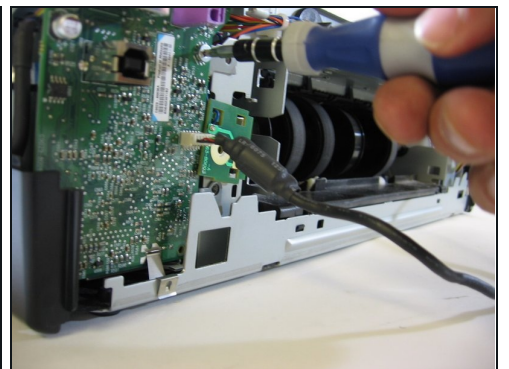- Pull out and remove the rear support structure using two hands.

Step 4

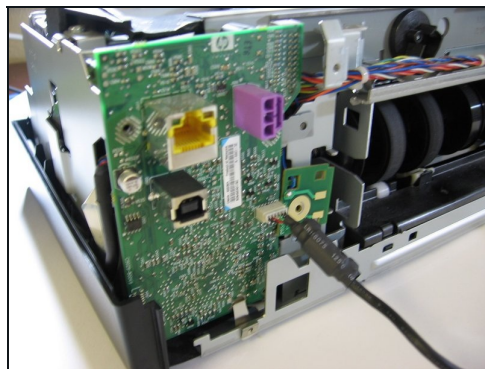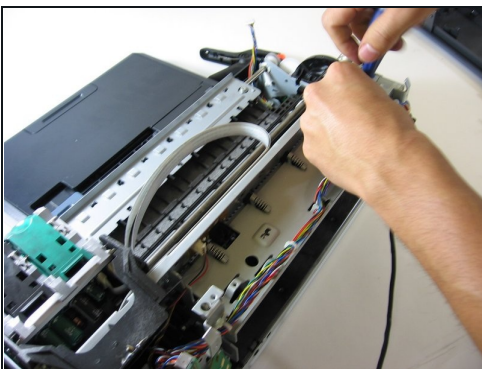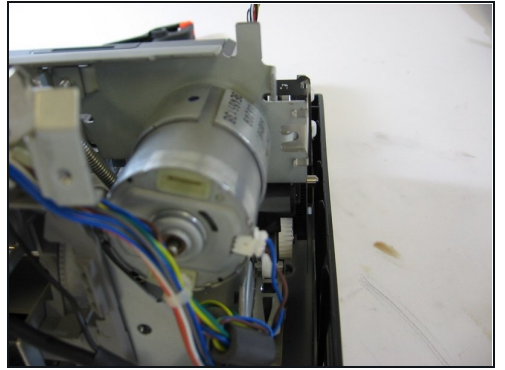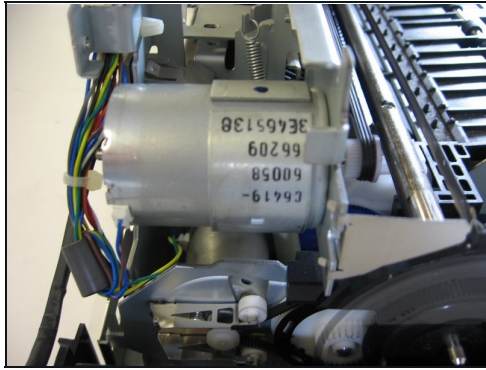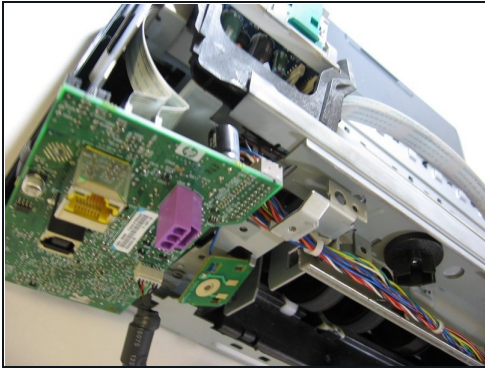- Carefully remove the shell that encases the internal parts of your printer.

- Gently remove the shell from the base of the printer by placing your hands at the corners and firmly lifting the shell until it pops off of the base. Do not pry or bend the shell.

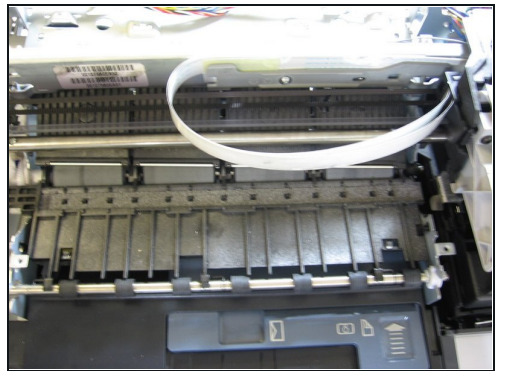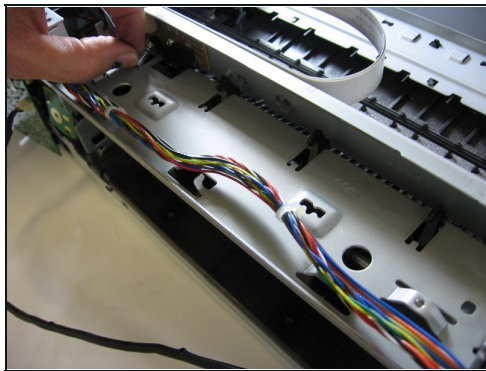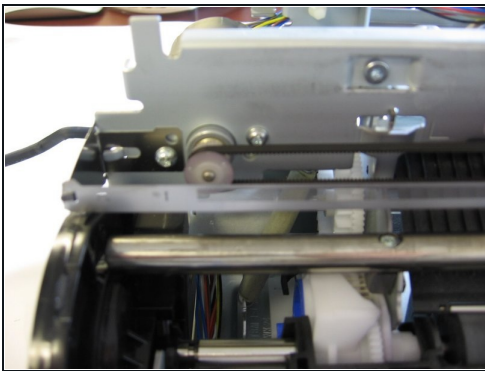ⓘ Carefully detach wires that connect the shell to the printer's internal parts.

Step 5

- Use a screwdriver to remove the screws from the printer carriage assembly and the green plastic motherboard.

- Gently loosen the motherboard from its base, but don't completely pull it out.

Step 6

- Use a screwdriver to remove the screws from the motor carriage.

- Remove the screws from the motor housing if you need to replace the motor.

- Remove the motor from the housing using your fingers.

- Replace the motor with a new one if needed.

Step 7

- By now, your printer should look like the one in the photograph.

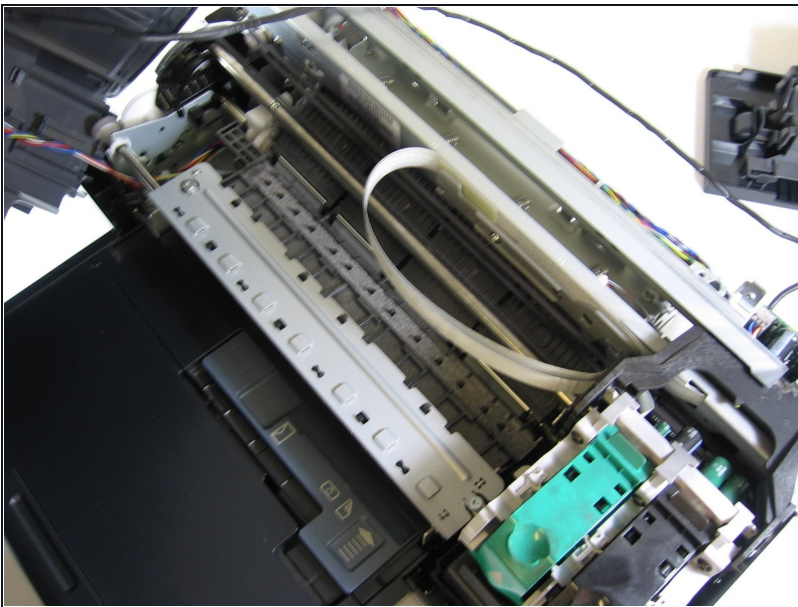- Use a screwdriver to remove any remaining screws.

Step 8 — HP Deskjet 6840 Maintenance

- To clean the exterior of the device, generally a soft, moist cloth can be used to wipe away any dust, smudges, or other granules that may have collected on the device. Be careful not to dampen the cloth too much, as excessive water (or other liquids) slipping into the interior could damage the device.
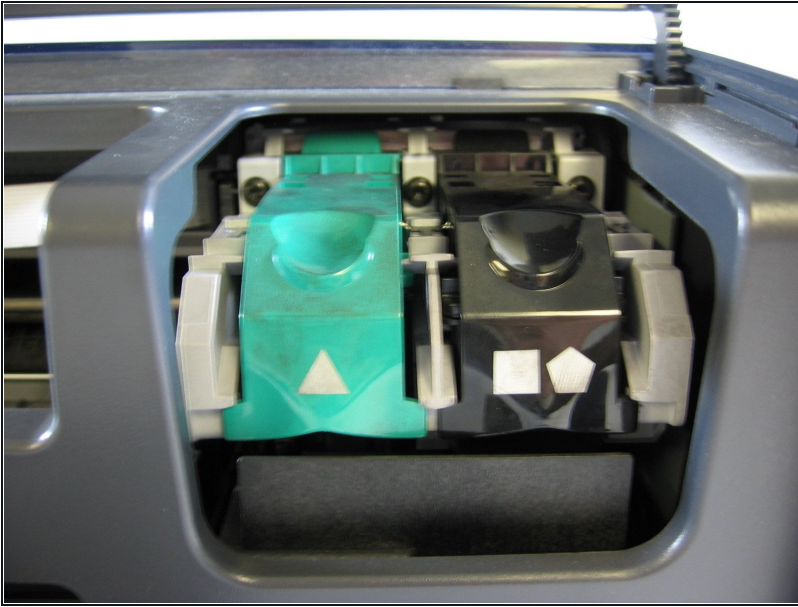
Step 9

- There may be an amount of ink residue that builds up inside the device, so be thorough when sterilizing your printer.

- However, regarding *general* maintenance, the ink cartridges and carriage are your main concern, as most other residue is normal build-up for this device.

⚠ When cleaning your printer, do not use alcohol or other platen cleaners, as this could severely damage your device.

Step 10

- To maintain the ink cartridges, you simply wipe them down with a soft, clean cloth.

- However, if you find the dried ink stains disconcerting, know that they are character of a healthy, functioning device. You can still wipe them off, but be cautious not to rub too hard- you risk denting or otherwise damaging the machine.

Step 11

- If you have further questions about extended care for your device, you may find [this](#), [this](#), and [this](#) to be helpful.

To reassemble your device, follow these instructions in reverse order.