



Palm v Outer Case Replacement

How remove the outer casing

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INTRODUCTION

How remove the outer casing

TOOLS:

[Heat Gun](#) (1)
[iFixit Opening Tool](#) (1)
[Tweezers](#) (1)

Step 1 — Outer Case



- Lay device face down on surface.

Step 2



- Heat the left and top edges with hairdryer for one minute.
- Move hairdryer back and forth to evenly heat up surface.

⚠ Caution: directly heating the screen can melt or distort the screen.

Step 3



- Use [tweezers](#) to hold Palm right side down on it's side.
- Use a plastic opening tool to pry open front and back casing.
- ⓘ If you are unable to open you may need to heat with hairdryer for longer.

⚠ Be sure not to touch case directly with fingers, it will be hot!

Step 4



- Leave plastic opening tools in between front and back casing.
- Rotate Palm and repeat steps 2 and 3 for right and back edges.

Step 5



- Now pry open front and back casing with plastic opening tools.
 - Separate front and back casing completely.
- ⓘ Power button will fall off once front and back casing have been removed. Be sure not to lose it.
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