

# **Moto G6 Play Battery Replacement**

Use this guide to replace a dead or low battery...

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#### **INTRODUCTION**

Use this guide to replace a dead or low battery in your Moto G6 Play.

Before you begin, download the <u>Rescue and Smart Assistant</u> app to backup your device and diagnose whether your problem is software or hardware related.

If your battery is swollen, take appropriate precautions.



### **TOOLS:**

iFixit Opening Picks (Set of 6) (1)

iOpener (1)

Suction Handle (1)

Spudger (1)

Tweezers (1)

Phillips #00 Screwdriver (1)



#### **PARTS:**

Moto G6 Play Battery - Genuine (1)

Tesa 61395 Tape (1)

Moto G6 Play Battery Adhesive Strips - Genuine (1)

#### Step 1 — Separate the Rear Glass Adhesive



- Power your phone off before you begin.
  - If possible, drain the battery before disassembly. When the battery is charged, there's an increased risk of a dangerous thermal event if the battery is overheated or damaged during repairs.
- i If the rear glass is cracked, completely cover it with packing tape to contain the glass shards and avoid injury.
  - Prepare an iOpener and heat the back of the phone along its bottom edge for about two minutes, or until it's slightly too hot to touch. This will help soften the adhesive securing the rear glass.
    - i You may need to reheat and reapply the iOpener several times to get the phone warm enough. Follow the iOpener instructions to avoid overheating.
    - A hair dryer, heat gun, or hot plate may also be used, but be careful not to overheat the phone—the display and internal battery are both susceptible to heat damage.







- Apply a suction cup to the bottom edge of the rear glass.
- Pull up on the suction cup with firm, constant pressure to create a slight gap between the rear glass and the frame.
  - if the glass is cracked, the suction cup may not stick. Try lifting it with strong tape, or superglue the suction cup in place and allow it to cure so you can proceed.
  - i This may require a significant amount of force, but you only need to open a very slight gap with the suction cup to insert your tool.
  - If you have trouble, apply more heat to further soften the adhesive, and try again. The adhesive cools quickly, so you may need to heat it repeatedly.
- Insert an opening pick into the gap you created under the rear glass.







- Slide the pick all along the bottom edge of the phone to slice through the adhesive securing the rear glass.
- ⚠ Slow down and slice very carefully as you get to the corners. The curved part of the glass along the left and right edges can crack very easily if the pick pushes up against the curved glass.
- (i) After being cut, the adhesive will sometimes stick back together as it cools. To prevent this, leave the pick under this edge after cutting, and continue the next steps with new pick.

### Step 4



 Heat the right edge of the back of the phone to soften the adhesive underneath.







- Slide the pick along the right edge of the rear glass to separate the adhesive underneath.
  - ↑ Take care to not insert the pick more than ~1 cm past the edge of the rear glass to avoid damaging the fingerprint sensor cable.
- Leave the pick under the top right corner of the glass to prevent the adhesive from re-adhering. Continue with a new pick.

### Step 6



 Heat the top edge of the back of the phone to soften the rear glass adhesive.







- Slide the pick all along the top edge of the phone to slice through the adhesive securing the rear glass.
  - ↑ Take care to not insert the pick more than ~1 cm past the edge of the glass to avoid damaging the thermal dissipation pad surrounding the camera bump.
  - ⚠ Slow down and slice very carefully as you get to the corners. The curved part of the glass along the left and right edges can crack very easily if the pick pushes up against the curved glass.
- Leave the pick under the top left corner of the glass to prevent the adhesive from re-adhering.
  Continue with a new pick.



 Heat the left edge of the back of the phone to soften the adhesive underneath.







- Slide a pick along the left edge of the phone to slice through the rear glass adhesive.
  - ↑ Take care to not insert the pick more than ~1 cm past the edge of the rear glass to avoid damaging the fingerprint sensor cable.





- There are two strips of adhesive on either side of the lower half of the phone that must be separated to remove the rear glass panel.
- You will need to release these adhesive strips without damaging the fingerprint sensor cable located in the center of the phone.







- Insert the flat end of a spudger into the lower half of the right side of the phone about 2 cm and slide it down the right edge to release the right strip of adhesive.
  - 1 Do not insert the spudger too deep, and pry slowly to prevent damaging the fingerprint sensor cable or cracking the rear glass panel.







• Insert a spudger into the lower half of the left side of the phone about 2 cm and slide it down the left edge to release the left strip of adhesive.

1 Do not insert the spudger too deep, and pry slowly to prevent damaging the fingerprint sensor cable or cracking the rear glass panel.

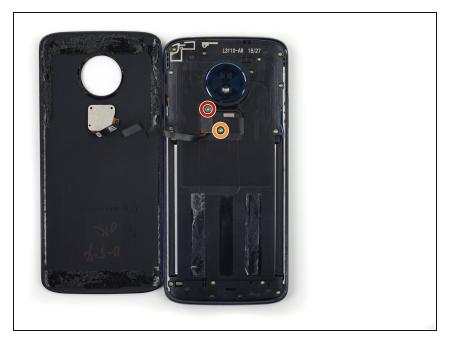
#### Step 13 — Open the Rear Glass





- If the glass remains stuck, re-heat and slice any remaining adhesive repeatedly as needed.
- Lift the rear glass carefully, making sure it's fully separated from any adhesive.
- Open the rear glass.
  - 1 Do not completely remove the rear glass panel, as the fingerprint sensor is still connected to the phone via a fragile ribbon cable.
- During reassembly, pause here to <u>replace the adhesive on the rear glass</u> using a precut adhesive card or high-strength double-sided adhesive tape, such as <u>Tesa 61395</u>.
- After closing your device back up during reassembly, stack something heavy, like a textbook or two, on top of the device for 30-60 minutes. This ensures a strong adhesive bond.

### **Step 14** — **Disconnect the Fingerprint Sensor**



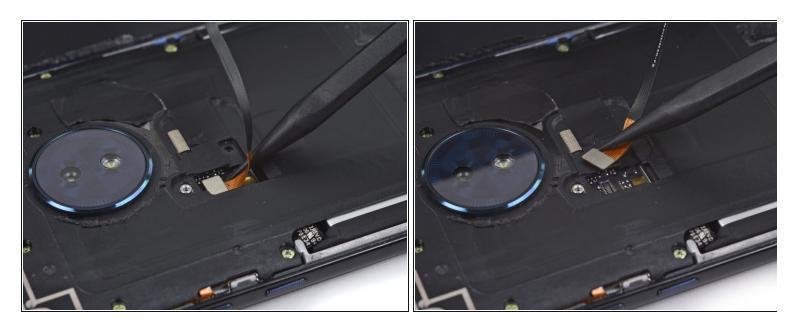
- Use a Phillips screwdriver to remove the two screws securing the fingerprint sensor cable retention bracket:
  - One silver 1.5 mm screw
  - One gold 3.5 mm screw

### Step 15





• Use a pair of tweezers to remove the fingerprint sensor cable retention bracket.



• Use the pointed edge of a spudger to disconnect the fingerprint sensor cable.

### **Step 17** — Remove the Rear Glass Panel



• Remove the rear glass panel.

### Step 18 — Remove the Midframe Screws



- Use a Phillips screwdriver to remove the fifteen gold 3.5 mm screws securing the plastic midframe.
  - Some of these screws are covered with stickers. Others are in deep wells and need to be removed with tweezers or pushed out from the other side of the midframe.

### Step 19 — Remove the Plastic Midframe

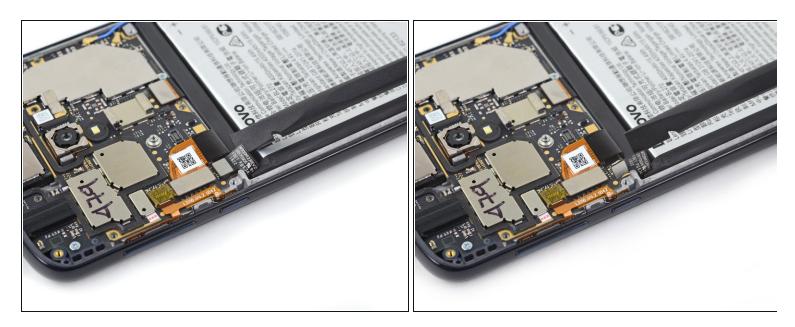






- Insert a spudger into the notch on the upper right edge of the midframe.
- Pry the midframe up to release the clips securing it to the device's aluminum frame.
- Remove the plastic midframe.

## Step 20 — Disconnect the Battery



• Use a spudger to pry up and disconnect the battery cable.

### Step 21 — Separate the Battery Adhesive



- Prepare an iOpener and apply it to the middle of the screen, directly behind the battery, for at least two minutes, in order to soften the battery adhesive underneath.
   Reheat and reapply the iOpener as needed.
- A Be careful not to overheat the battery or display with the iOpener. If you notice the battery swelling at all, immediately remove any heat and let the battery cool down.
- (i) Alternatively, apply some isopropyl alcohol under each corner of the battery and allow it to penetrate for several minutes to help weaken the adhesive.







- Carefully insert an opening pick under the bottom of the battery.
  - i You may need to reheat and reapply the iOpener repeatedly to further soften the adhesive. The adhesive is tough and it may take a few tries to get the pick started under the battery. If the battery begins bend out of shape, apply more heat or isopropyl alcohol and pry slower.
- ↑ Try your best not to deform the battery during this process. Soft-shell lithium-ion batteries can leak dangerous chemicals, catch fire, or even explode if damaged. Do not use excessive force or pry at the battery with metal tools.
  - Gradually push the pick further under the battery to pry up the bottom edge.
    - ⚠ Do not insert the pick more that ~1.5 cm past the edge of the battery to avoid damaging the daughterboard and display ribbon cables.
- Slide the pick all along the bottom edge to release the bottom of the battery.







- Move the pick to the bottom left corner of the battery and begin prying the left edge.
  - (i) If prying becomes difficult, or the battery begins to deform, the adhesive may have cooled down. Reapply a hot iOpener or more isopropyl alcohol to re-soften it.
- Slide the pick all along the left edge to release the adhesive strip under the left side of the battery.







- Move the pick to the bottom right corner of the battery and begin prying the right edge.
  - (i) If prying becomes difficult, or the battery begins to deform, the adhesive may have cooled down. Reapply a hot iOpener or more isopropyl alcohol to re-soften it.
- Slide the pick all along the right edge to release the adhesive strip under the right side of the battery.

#### Step 25 — Remove the Battery







- Use the pick to steadily pry the battery up.
- Remove the battery.

A Reinstalling a damaged or deformed battery is a safety hazard. Replace it with a new battery.

#### Step 26 — Remove Remaining Battery Adhesive



- Remove the two adhesive strips on either side of the battery well.
- If you are reusing the screen, during reassembly, clean any residual adhesive in the battery well with isopropyl alcohol. Apply new battery adhesive strips, adhesive from a precut adhesive sheet, or high-strength double-sided tape into the well before pressing the new battery into place.

Compare your new replacement part to the original part—you may need to transfer remaining components or remove adhesive backings from the new part before installing.

#### To reassemble your device, follow the above steps in reverse order.

For optimal performance, after completing this guide, <u>calibrate</u> your newly installed battery.

Take your e-waste to an R2 or e-Stewards certified recycler.

Repair didn't go as planned? Try some <u>basic troubleshooting</u>, or ask our <u>Moto G6 Play Answers</u> <u>Community</u> for help.