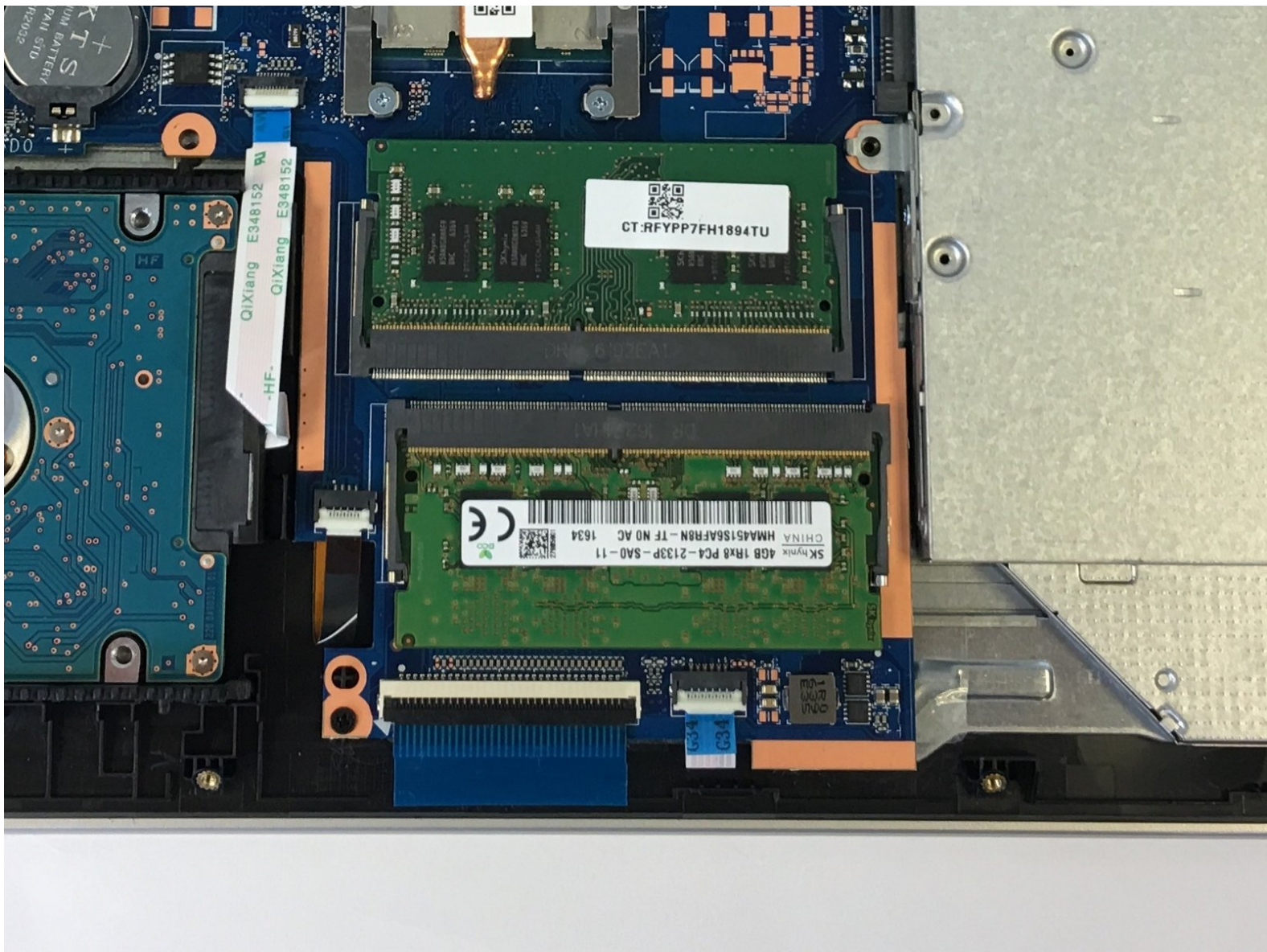




# HP Pavilion 15-au123cl RAM Replacement

This guide will help you with replacing the RAM on your HP Pavilion 15-au123cl.

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## INTRODUCTION

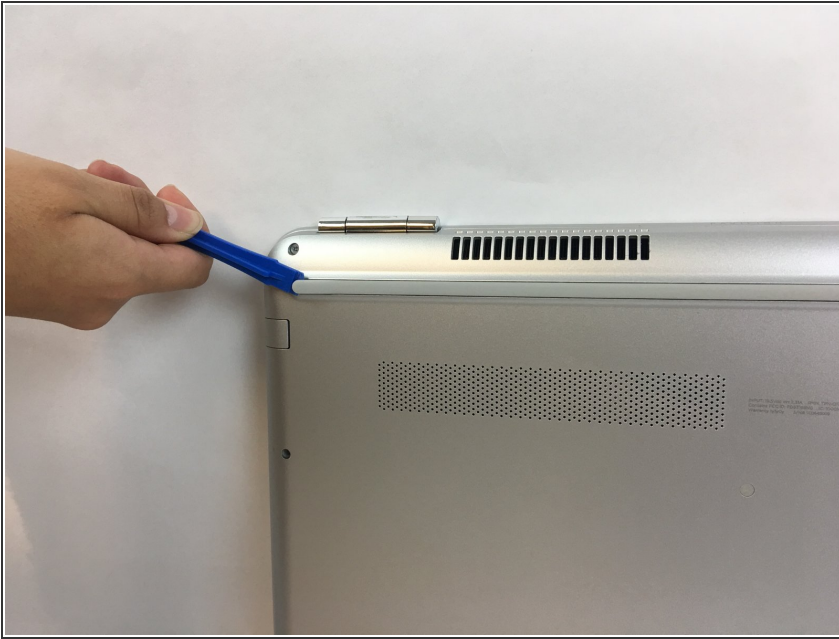
By following this guide, you will be able to change the RAM sticks on your laptop. You may wish to do this if you want to upgrade the maximum RAM available or if you are noticing slowdown on your computer. You will first remove the battery before you remove the RAM.



### TOOLS:

- [Phillips #0 Screwdriver](#) (1)
  - [iFixit Opening Tool](#) (1)
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## Step 1 — Battery



- ★ Make sure the laptop is off and unplugged before starting.
- Using the plastic opening tool, remove the top rubber feet on the back panel as it hides one of the screws we will be removing.

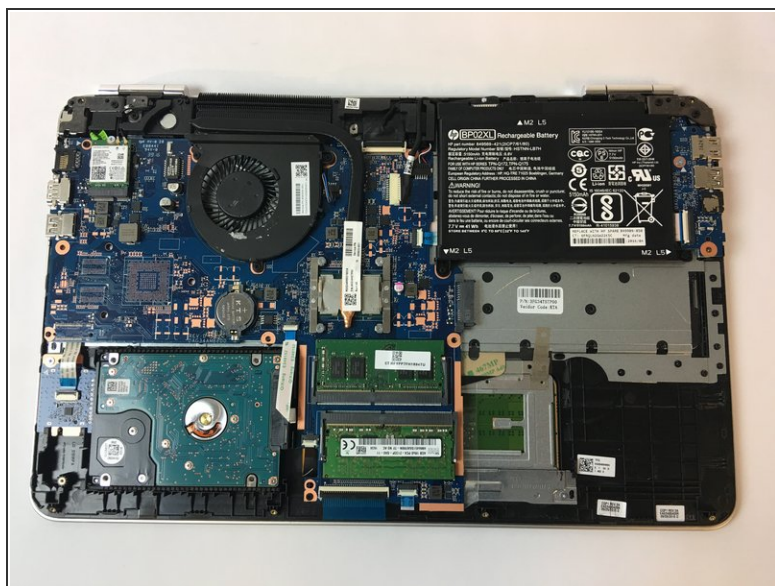
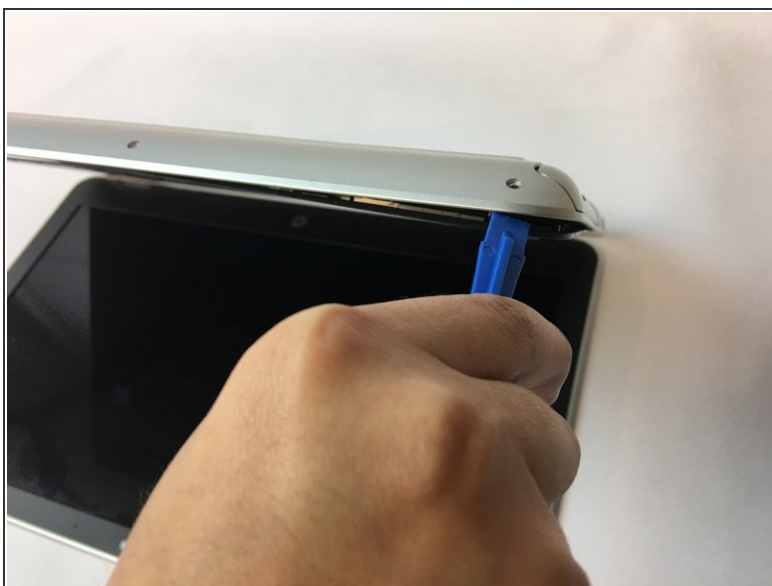
## Step 2



- Using a PH0 screwdriver, unscrew the ten 4.4mm Phillips head screws located on the back panel.



## Step 3



- Using the plastic opening tool, remove the back cover of the laptop.
- ⓘ It is recommended that you start with a corner and run the tool throughout the edges of the cover.
- ⚠ Be sure not to bend the cover by applying too much force.

## Step 4



- Using a PH0 screwdriver, unscrew the two 3.8mm PH0 Phillips head screws that hold the battery in place.

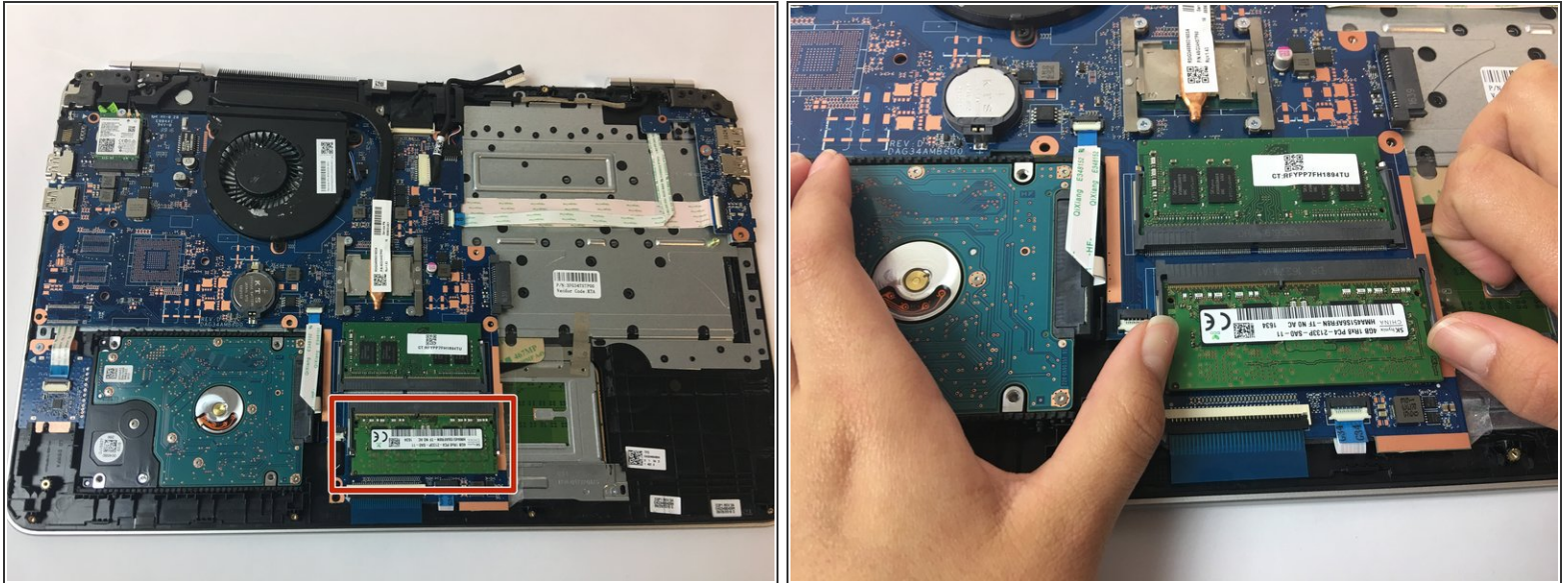
## Step 5



- Carefully disconnect the cable connecting the top of the battery and remove the battery.

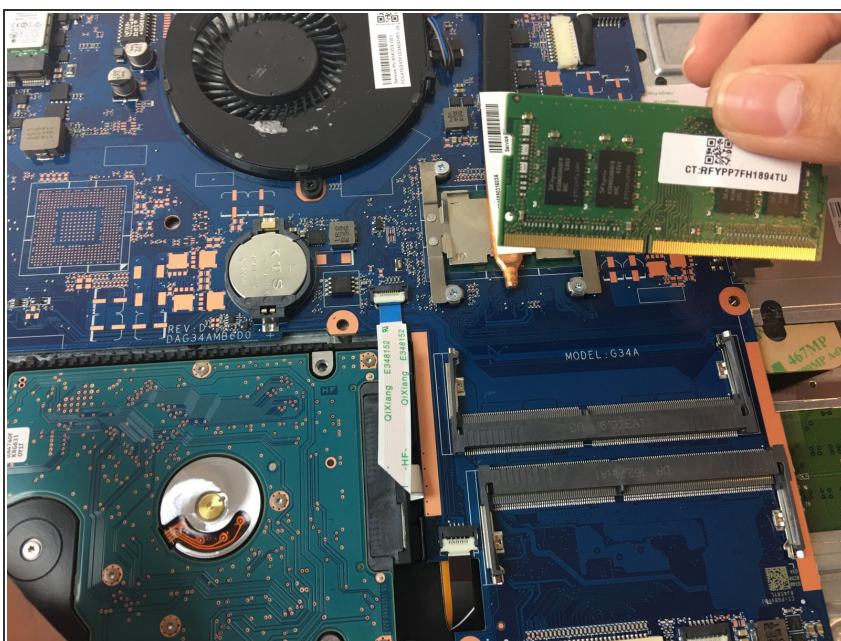


## Step 6 — RAM



- The RAM is located at the lower middle region of the motherboard.
- Push down on the clips on both sides of the RAM stick evenly.
- ⓘ The RAM will become loose and move upward when the clips are pushed.

## Step 7



- Pull the RAM stick out of the motherboard.
- ⓘ The same steps work on both sticks of RAM.

To reassemble your device, follow these instructions in reverse order.